

Precious Angels Pet Sitting Service

Pet Sitting Policies:

Confirmation of Sitting: Precious Angels Pet Sitting Service (referred to hereafter as Sitter) agrees to provide the services stated herein in a reliable and trustworthy manner. In consideration of these services, and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against the Sitter unless arising from deliberate negligence on the part of the Sitter.

Scheduling and Visit Times: Visit times are approximate and subject to change based on the needs of all pets under the Sitter's care. The Sitter is entrusted to use best judgment in caring for pet(s) and home, in the event of an emergency situation, inclement weather or natural disaster. The Sitter will be held harmless for consequences related to such decisions.

Inclement Weather: (Primarily severe storms, hurricanes): You will entrust the Sitter to use best judgment in caring for your pet(s) and home if we are servicing you at the time of inclement weather. We will try to carry out your instructions to the best of our ability. The care we provide to our customer's pets and their safety is our first concern. Customer selection of a nearby emergency contact has been requested. The inclement weather plan will be as follows: **1)** Every effort will be made to drive to your home; **2)** The service schedule may be changed, interrupted, or altered due to circumstances; **3)** If it is not possible to drive safely to your home, your emergency contact will be notified, **4)** You will be notified that the above-mentioned contingency plan has been activated.

Pet Emergencies: If the pet(s) become ill while under the care of the Sitter and medical care is needed in the best judgment of your representative, Client authorizes the Sitter to approve any emergency treatment recommended by said veterinarian when the cost of treatment is within the limits authorized in a Veterinarian Release Form. Client authorizes the Sitter to take Client's pet(s) to an Emergency Clinic for Animals when the Client's veterinarian is not immediately available. Client further agrees to promptly reimburse the Sitter for any expenses incurred for any medical treatment or emergency care. Emergency care may include but is not limited to x-rays, blood work, surgery and/or other expensive procedures.

Waiver of Liability: Client releases the Sitter from all liability related to transportation, treatment, or expenses, resulting from any emergency or special needs as determined by the Sitter.

Emergency Contact: The Sitter has requested the name and phone number of a person living nearby (with access to your home). This should be a person close enough to walk to your home if roads are impassible (for example, a neighbor). If we are physically unable to drive to your home this information is needed so that we can contact this person to request their assistance to check on your pet(s). Please remember that garage doors are not operational in the event of power outages. **In the event that the client does not provide a nearby emergency contact with access to your home for the Sitter, the client realizes that we will provide service but not until conditions allow us to reach your home safely.**

Medications/Vaccinations: The Sitter will attempt to administer medications as directed but cannot be held responsible for complications that arise as a result. Excessively shy cats with medical problems can be a serious risk. If you have such an animal, this must be thoroughly discussed. Under no circumstances will the Sitter service any pet that has any form of contagious illness. This is for the safety of other customers. The Sitter requires that all pets have the necessary vaccinations and immunizations before service begins. If the pet care provider is bitten or exposed to any disease or ailment received from the client's pet(s) which has not been properly or currently vaccinated, the client will be responsible for all costs and damages that may incur.

Access to Your Home by Others: If the client allows any other person(s) access to their home during the Sitter's contract period, the Sitter cannot be held liable for any damages to property or pets as a result. Please notify us if someone will be in your home. Please notify the person(s) in your home that the Sitter is coming so that your visitor, as well, is not surprised by our entrance.

Sharing Responsibilities: We do not like sharing duties with other persons and will not be held responsible for problems arising with your pet(s) or home when someone we do not insure or know is involved. Please keep that in mind if and when you decide to share duties or allow other people in your home during our visit schedule. We must also be told their information and their times of arrival so as not to alarm our Sitter.

Substitution: In the event of personal injury or illness of Sitter, Client authorizes Sitter to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Client will be notified in such a case.

Fences: Fenced in yards are wonderful play spaces for pets, however, no fence system is totally secure for your pet's safety. The Sitter does not accept responsibility or liability for any client's pets that escape, are injured or become lost, fatally injured or otherwise, when pets are left out or given access to a fenced in area. This includes electronic, wood, metal or any other fence types.

Doggie Doors: The Sitter is not liable for injury to, or loss of, any pets allowed, as the direction of the Client, access to a doggie door, or allowed outside the Client's house off lead or unattended. Client's initials here: **X**_____ indicate that the client understands this clause and does request their pet(s) be allowed outside of Client's house off lead and/or have access to a doggie door.

Pet and House Clean-Up: The Sitter will properly dispose of pet waste and do our best to clean up any accidents your pet may have. We are not responsible for carpet/flooring stains created by your pet(s). We do request that you provide plastic bags, towels, cleaning products, paper towels, trash bags and indicate where you would like the waste to be disposed. If we find an accident in the house, we will clean it up to the best of our ability.

Leashes: All dogs will be required to be on a leash during outdoor walks. Pet owners are responsible of supplying leash.

Unforeseen Purchases: Any additional necessary costs such as food, litter, cleaning supplies or other necessary items that contribute to the health and well-being of your pet will be purchased by the Sitter. We will retain the receipt and the Client will be responsible for reimbursement of these items. A \$20 trip fee will be applied.

Animal Behavior: Due to the extreme unpredictability of animals, the Sitter cannot be held responsible for any unusual mishaps (i.e. pet's refusal to take medication, escaping from the yard, biting, eating or destroying household items, damage to inside/outside of home, personal injury/accidental death). If Client requests pet(s) to have outside access, Client releases the Sitter from all liability for loss, injury or death to pet(s). Client is liable for injury or damage to Third Parties.

Updates: Please provide us with any changes regarding your pets' care and other pertinent information.

Return Check Charges: There is a \$35 fee for any returned checks.

Keys: One working copy of your house keys must be provided at time of registration/consultation. Keys are kept in a secured lock system and are coded for customer's confidentiality. If you live in a gated community, you must provide a gate card, remote or appropriate access codes. For your safety, No Keys will be mailed by regular mail, hidden outside or locked in homes on last visits. In event that Sitter is required to employ a locksmith to gain entry into Client's premises due to a malfunction of the lock or a failure of the Client to provide a working key, it shall be the responsibility of the Client to reimburse for all costs incurred. The Client expressly gives Sitter the authority to employ a locksmith on Client's behalf in the event of the aforementioned occurrences.

Privacy Policy: All of your information will be kept private and confidential. The Sitter highly respects our clients' entrusting us with the care of their home and loving pets. We do recommend that you inform a trusted neighbor while you are away that the Sitter will be caring for your pets and your home.

Household Emergencies: Please leave the name and number of a trusted maintenance company or person you can rely on to attend to any household emergencies that may arise during your absence. This includes but not limited to leaking pipes, malfunctioning water heaters or locks and heating and air units.

Indemnification: Client agrees to hold the Sitter harmless in the event of any claim arising from any person injured by Client's pet. It is expressly understood that the Sitter shall not be held responsible for any damage to Client's property, or that of others; caused by Client's pets during the period in which they are in its care.

Reservations: Reservations must be made at least 48 hours in advance. Due to the length of time spent per visit, our Sitter needs adequate time to properly plan for scheduled visits. If any reservations are made less than 48 hours in advance, a \$20 fee will be added. Reservations are on a first come/first serve basis.

Cancellations: Cancellations must be made at least 24 hours before your Sitter's first visit. There will be a charge equal to the first visit if cancellations are made after this time.

Payment: Payment must be made in full by the first visit. If paying by check or cash leave it for the Sitter to pick up when they arrive. If paying by credit card, please make the payment before your departure.

Upon Your Return: Clients must contact us as soon as possible upon their return. If we cannot reach you (example: 12 hours since last visit and no contact), our Sitter is obligated to do an additional visit to ensure the safety and welfare of your pet(s). You will be charged even if you are home. Please take the time to call us upon your arrival home (and not “on your way”) to ensure that you have arrived home safely.

Your consultation is free of charge. Any additional trips will require a \$15 fee.

Thank you for giving us the honor of sitting for your animal companions.

Client Acknowledgment

I have reviewed these Policies and understand the contents of this form.

X
